



## SmartOrder Technology

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### Smart Mobile Guide

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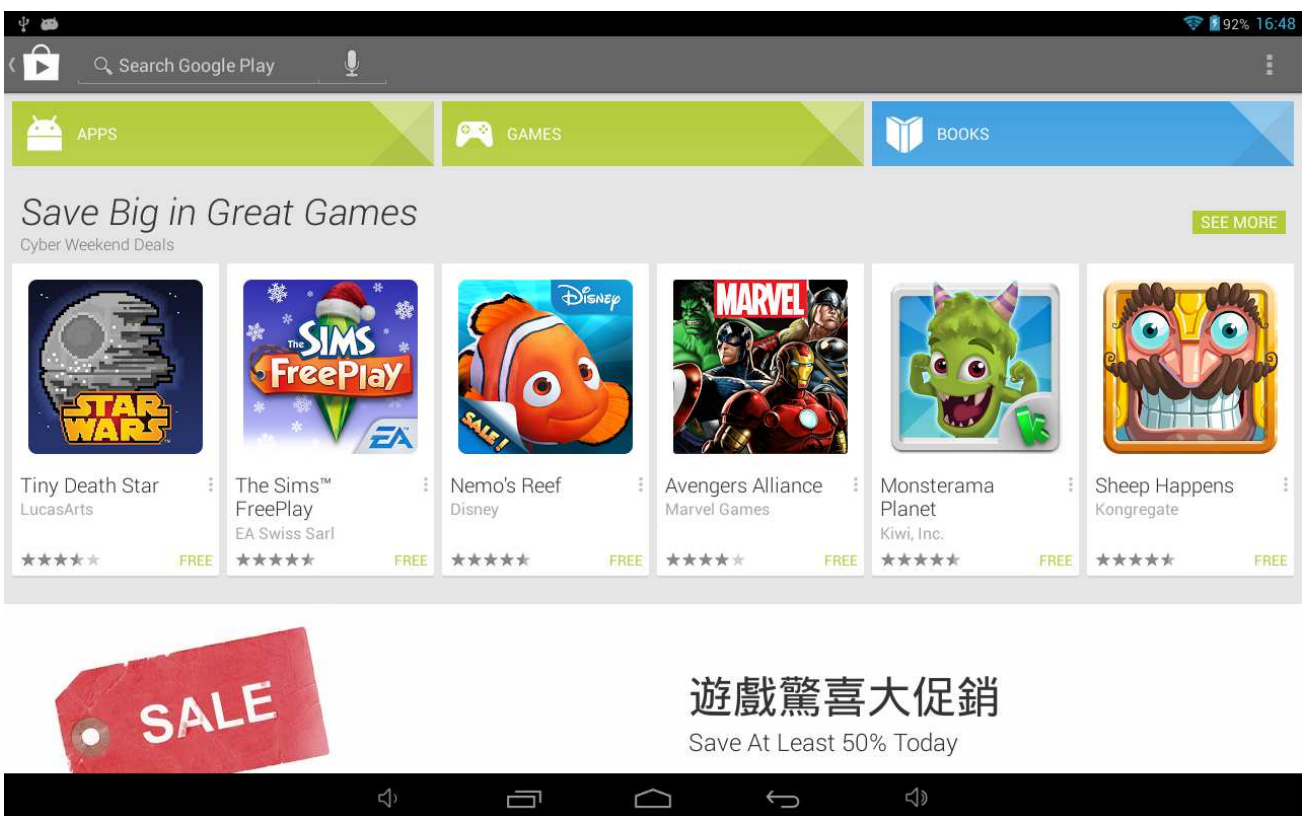
## Introduction

In this document, we will guide you to setup your Smart Mobile for the first time. Before starting the setup process of your Smart Mobile, you are required to complete the configuration of your Smart POS system. Please refer to the Smart POS guide.

## Installing Smart Mobile

Smart Menu is available in the Google Play Store. Please Log on to Google Play Store and search for " Smart Mobile - Handheld Order ". Alternatively, you may download it from our website:

<https://www.smartordersystem.com/release/smartordermobile.apk>

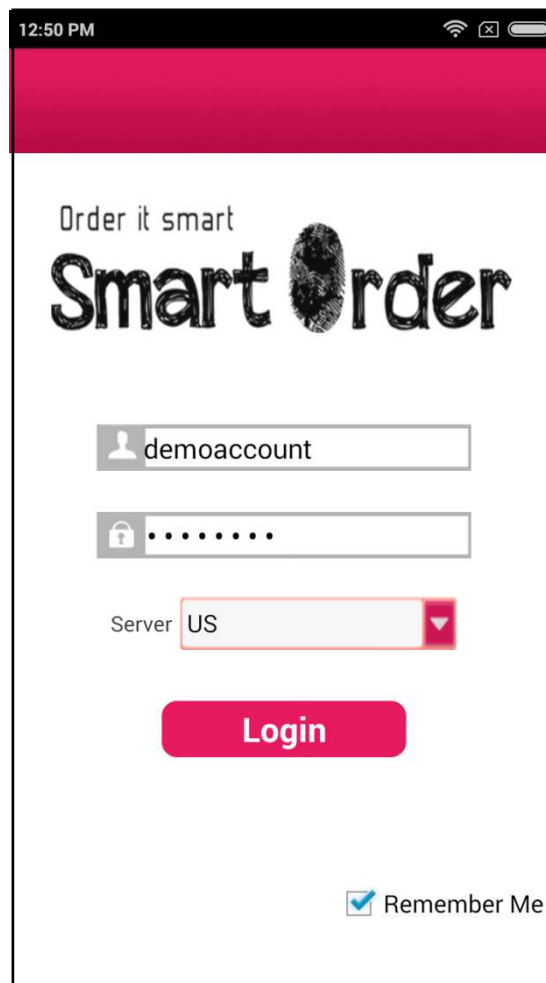


## Initial Configuration

After installation, please connect your phone to the same network (WiFi) of your Smart POS machine, and open "Smart Order" app.

### Logging In

Open "Smart Menu" and press the setting button as shown in the picture. Enter your user name, password and select the server of your area. By pressing "Login", you can log into the system.

A screenshot of the Smart Order app's login screen. At the top, the status bar shows the time as 12:50 PM and icons for Wi-Fi, signal strength, and battery. Below the status bar is a red header. The main content area has a white background with the text "Order it smart" and the "Smart Order" logo, where the 'O' in "Order" is a fingerprint icon. There are three input fields: a username field containing "demoaccount", a password field with masked dots, and a server selection dropdown menu currently set to "US". A red "Login" button is centered below the fields. At the bottom right, there is a "Remember Me" checkbox which is checked.

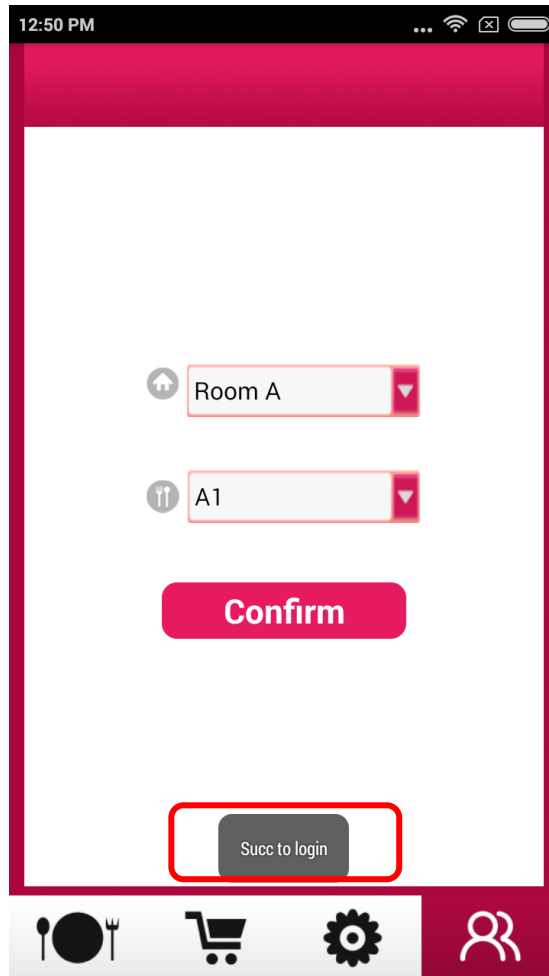
Username - Your user name in SmartOrder

Password - Your password in SmartOrder

Server - Please select the server as the same as where you purchase SmartOrder

Remember me - You will be automatically logged in if you have this box checked

After pressing "Login", please ensure that the message "Succ to login" appear on the screen.



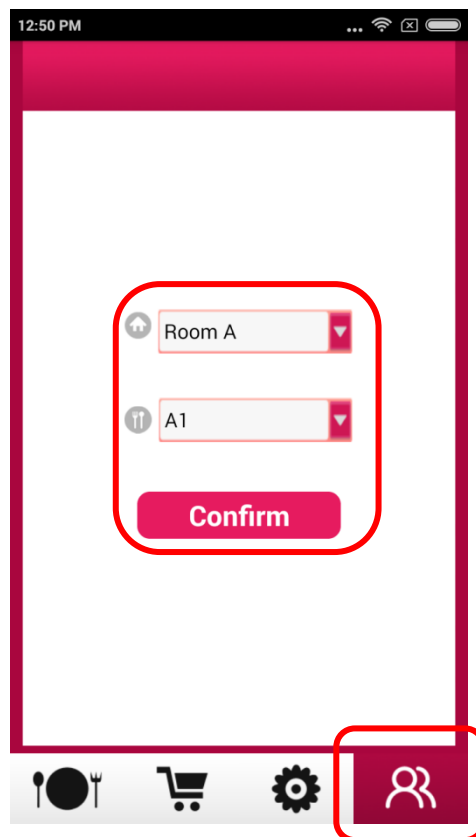
# Start Using Smart Mobile

## Customers Entering Restaurant

In this example, the operation needed when new customers arrive is demonstrated.

For example, a table for two is requested, and table A1 is not occupied.

Press the button at the bottom right corner and select A1, then press "Confirm".



Enter the number of customers and press "OK".

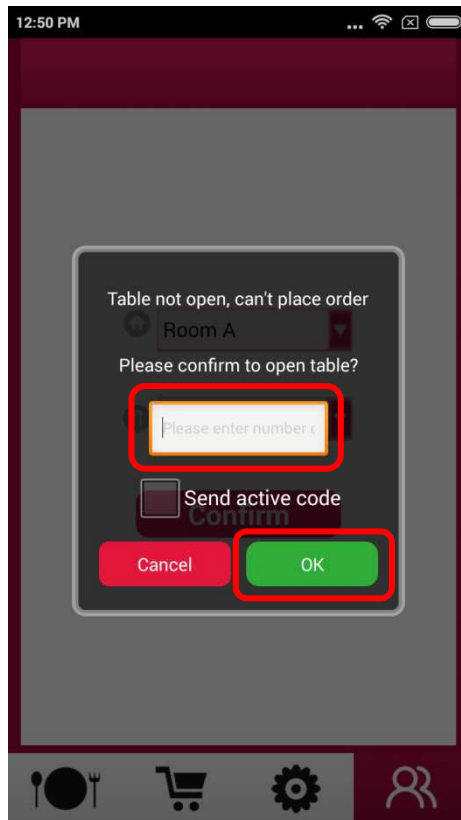
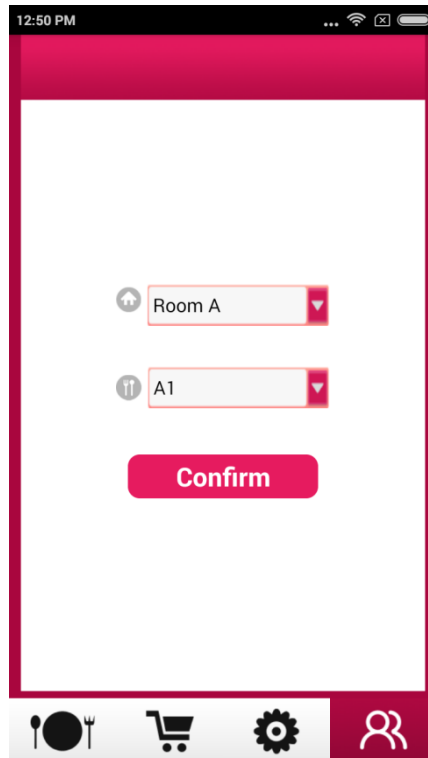
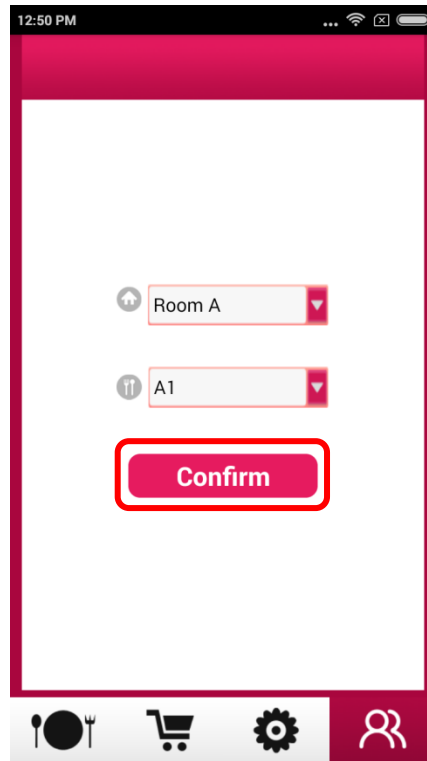


Table opening process is completed, and you will be redirected to the table selection page.

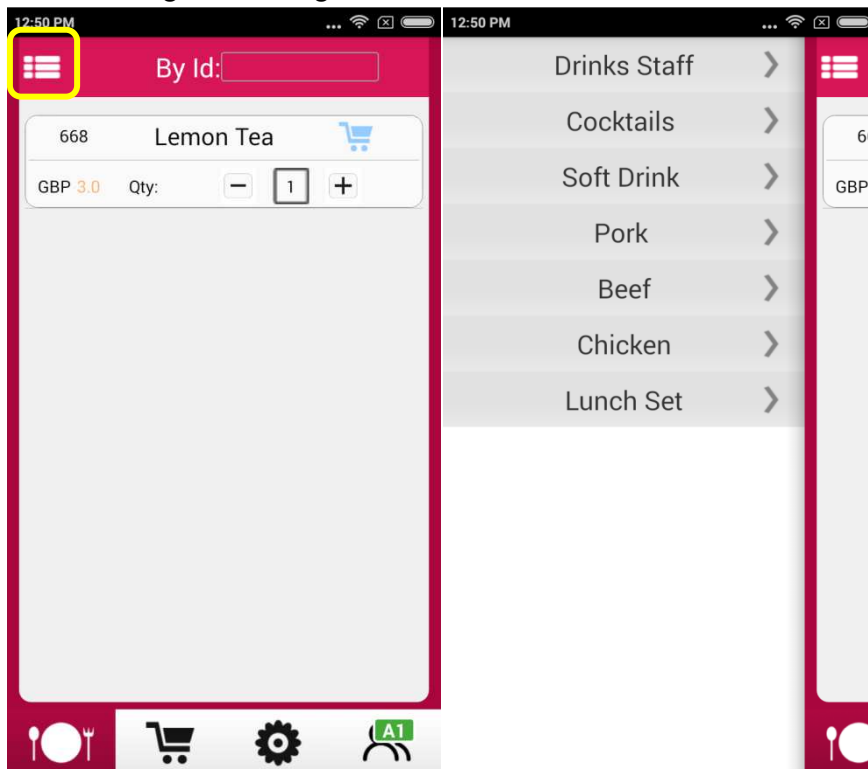


## Placing Orders with Smart Mobile

Choose the table and press confirm to enter the ordering page.

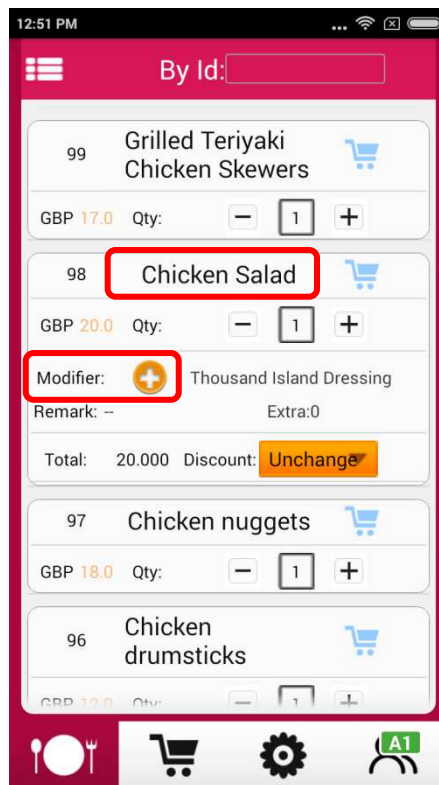


Access the menu categories by pressing the "Option" button on the top left corner or slide the screen from the left edge to the right.

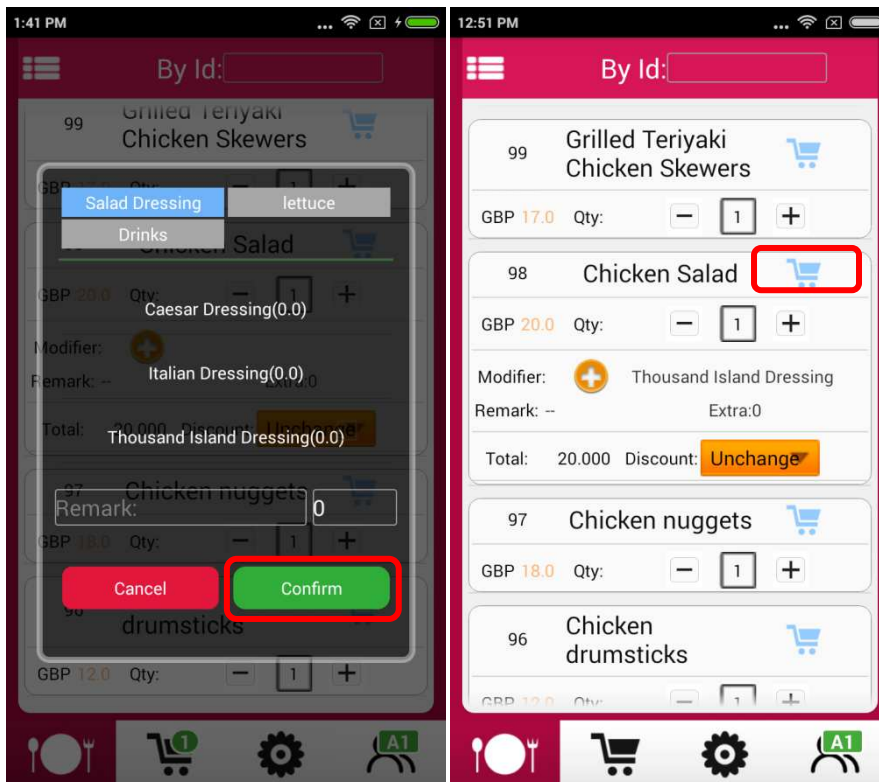




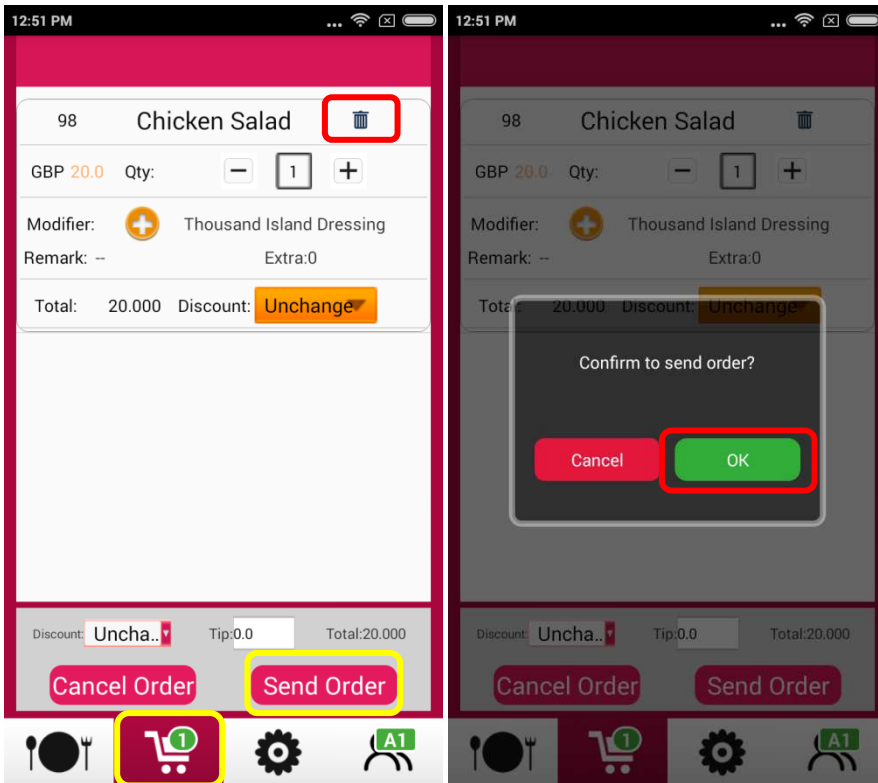
Pressing a category to access it. Please press the name of a dish to add modifiers.



Pressing the required modifiers to add it. After that, press "Confirm" to return to the menu. Press the "Shopping Cart" button next to the dish name to add it into the order.

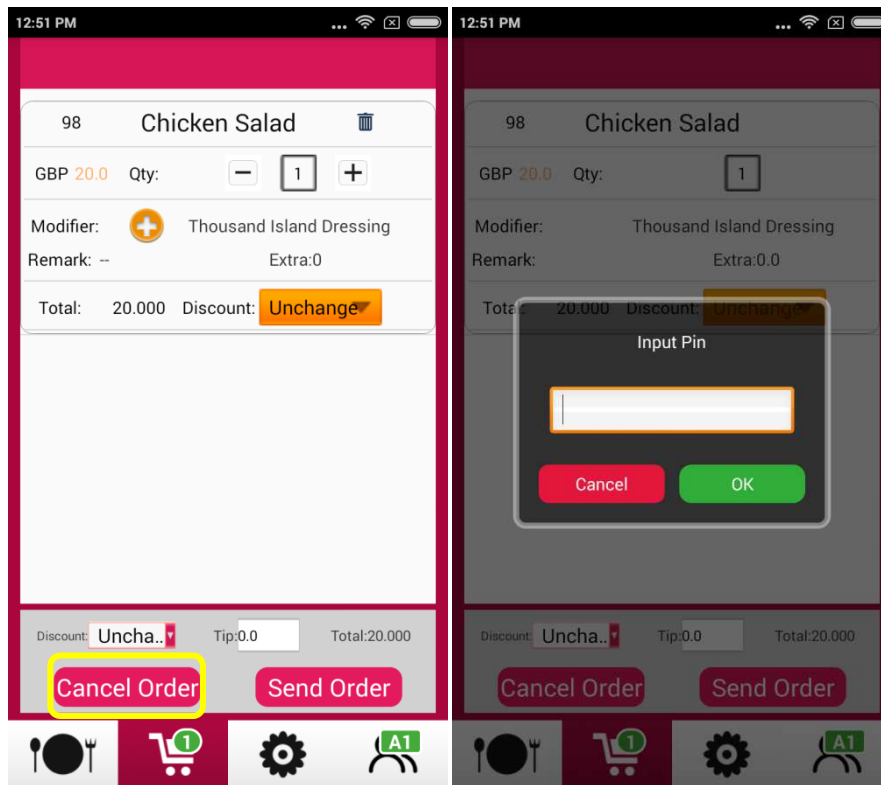


Add the dishes one by one. Then, press the "Shopping Cart" button at the bottom to review the orders. You may delete wrong items by pressing the "Litter Bin" button next to it. If nothing have to be changed, press "Send Order" and then "OK" to send and print the order. Please note that after sending and printing, the dished cannot be deleted with Smart Mobile as the record is already synchronized with your Smart POS main machine.



## Cancelling Orders

You may also cancel the whole order with Smart Mobile by pressing "Cancel Order" in the ordering page. You will be asked for the managers' PIN if you want to do so.



## Support

For related enquiries, please contact our support team:  
[support@smartordersystem.com](mailto:support@smartordersystem.com)

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